

INSTALLATION, OPERATION & MAINTENANCE INSTRUCTIONS

1455 Kleppe Lane +Sparks, NV 89431-6467 +(775) 359-4712 +Fax (775) 359-7424 E-mail: <u>haws@hawsco.com</u> + website: <u>www.hawsco.com</u>

No. 0510002225 (1)

RECESSED ARCHITECTURAL BOTTLE FILLER

MODEL 2000HS

NOTE TO INSTALLER: Please leave this information with the Maintenance Department.

LIMITED WARRANTY

HAWS warrants that all of its products are guaranteed against defective material or poor workmanship for a period of one year from the date of shipment. The foregoing notwithstanding, HAWS warrants certain specific products or components thereof for an adjusted period. A list of these excepted products and components and a description of their respective warranty terms may be found here: www.hawsco.com/warranty. HAWS liability under this warranty shall be discharged by furnishing without charge F.O.B. HAWS factory any goods, or part thereof, which shall appear to the Company upon inspection to be of defective material or not of first-class workmanship, provided that a claim is made in writing to Company within a reasonable period after receipt of the product. Where claims for defects are made, the defective part or parts shall be delivered to the Company, prepaid, for inspection. HAWS shall not be liable for the cost of repairs, alterations or replacements, or the labor required to implement them, or for any expense connected therewith made by the owner or owner's agents, except upon written authority from HAWS. HAWS shall not be liable for any damages caused by defective materials or poor workmanship, except for replacements, as provided above. Buyer agrees that HAWS has made no other warranties either express or implied in addition to those above stated, except that of title with respect to any of the products or equipment sold hereunder and that HAWS shall not be liable for general, special, incidental, or consequential damages claimed to arise under the contract of sale.

Equipment manufactured by HAWS is warranted to function if installation and maintenance instructions provided are adhered to. The units also must be used for the purpose for which they were intended. Any HAWS emergency equipment is intended to supplement first-aid treatment. Due to widely varying conditions, HAWS cannot guarantee that the use of this emergency equipment will prevent serious injury or the aggravation of existing or prior injuries.

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SHOULD YOU EXPERIENCE DIFFICULTY WITH THE INSTALLATION OF THIS MODEL PLEASE CALL:

TECHNICAL SUPPORT:	1-800-766-5612
FOR CUSTOMER SERVICE:	1-888-640-4297

SAFETY PRECAUTIONS

CAUTION: Disconnect electrical power to outlet before installing or servicing.

NOTICE:

- A. The electrical receptacle must have code-approved ground-fault circuit interrupter (GFCI) protection for personnel.
- B. Care should be taken not to damage electrical wires during installation.
- C. Installation must conform to all applicable codes and standards.
- D. Maintain 8 inches (20cm) separation from filter circuit board (antenna) at all times.

REQUIRED TOOLS (OR EQUIVALENT):

- Adjustable Wrench
- □ 1/4" Bit-holding screwdriver
- □ T20 Torx Bit (supplied)
- □ Small bubble level
- $\hfill\square$ Tape measure and tools for properly marking and measuring wall
- □ Clean cloth or paper towels
- Tubing cutter for polyethylene tubing
- Permanent marker

REQUIRED PARTS (NOT SUPPLIED):

- □ P-trap (1-1/2" recommended) with appropriate seal for 1-1/4" OD drain hose adapter
- □ Suitable 1-1/4" trap adapter
- □ Suitable supply stop valve with 3/8" compression outlet
- □ (6) 1/4" fasteners suitable for fastening bottle filler to structural material in wall.
- Plastic cup (for bleeding air out of system following install)

LOCATION OF UNIT: The Model 2000HS is suitable for indoor use only. These units are unsuitable for corrosive environments (such as enclosed chlorinated pool areas) or very dusty areas. The ambient air temperature must be maintained between 40°F and 104°F at all times. Installation into a location not meeting these limitations will void the warranty.

SUPPLY LINE: The min recommended size is 1/2"IPS with 20-105 psig (1.4-7.1 ATM) flowing pressure. Where sediment or mineral content is a problem, an upstream water pre-filter is recommended. Do not use with Reverse Osmosis (RO) water.

PLUMBING CONNECTIONS: Inlet is 3/8" OD polyethylene tubing. A suitable plastic ferrule and metal insert are provided to allow direct connection to a 3/8" compression water stop valve. Drain hose adapter is 1-1/4" OD ABS.

ELECTRICAL CONNECTION: 120VAC/60HZ GFCI-Protected circuit, min 15A service.

INSTALLATION PROCEDURE

GENERAL NOTES:

- For all plastic push-in type fitting connections, only connect NSF-61 soft-copper or plastic tubing. These instructions must be followed to ensure a watertight connection:
 - a. If tubing needs to be shortened, cut tubing square and clean.
 - b. Mark from end of tube the depth of insertion (See table below).
 - c. Push tube into the fitting until it bottoms out.
 - d. To remove, depress collet and pull tubing out.

Tube OD Size	OD Tolerance	Insertion Depth
3/8"	±.004"	3/4"

• All units ship with both a filter and strainer. The built-in RFID system will determine whether a filter or strainer is installed and configure the unit accordingly.

A. INSTALLATION

- 1. Verify that the wall cavity, water supply/valve and drain locations are in accordance with the installation drawing.
- 2. Follow the instructions outlined in the installation drawing (see pages 10-16) to install the unit.
- 3. NOTE: The unit is provided with both a Strainer (110 micron mesh) and a Filter. If desired, install the strainer cartridge instead of the filter cartridge. Strainer cartridge should be replaced every 5 years.

B. START-UP

- 1. Open the water supply valve and check the system for leaks.
- 2. Reconnect power at the breaker panel, then place a cup under the nozzle of the bottle filler and run the water until the air has been purged out of the water line.
- 3. Remove protective plastic film from the upper and lower stainless-steel panels.
- 4. NOTE: If the unit has a filter, run the bottle filler for 10 minutes to properly flush the filter.
- 5. The stainless steel panels can be cleaned with stainless steel cleaner and a clean cloth or paper towel. Do not allow the cleaning fluid to touch the plastic parts of the unit.

C. OPTIONAL PROGRAMMING INSTRUCTIONS

To enter programming mode, press and hold the Haws logo button on the bottle filler display until the up/down arrow keys and "select" appear. Programming mode enters at the top-level menu. In general, the up/down arrows and select keys work as follows.

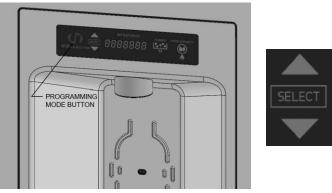


Figure 1: Programming Mode Button viewed from front of unit

Up/Down Arrows - Cycle through the top-level menu items or values in the programmable fields.

Select – enters programming of the associated top-level menu item, or sets value and advances to next programmable field, or programs value (indicated by value flashing) prior to returns to the main menu.

Programming the Haws 2000HS through the user interface is intuitive. However, the following Bottle Filler Programming Table can be used as a guide while programming the unit. Settings are retained during power outages.

Top-Level Menu	Arrows (cycle through)	Select	Default
Backlight	100%, 75%, 50%, 25%, Cancel	Percentage Value - programs brightness Cancel – returns to main menu	100%
Sensor	Range (rng) from 1 to 10, Cancel	Range 1 to 10 - programs range Cancel – returns to main menu Note: A range halfway between sensor lens and closest side of water stream is recommended.	Rng 5
Errors displays as Error5)	No Errors – None or Cancel. Errors - error codes (see Error Code Table for details), Clear, and Cancel	None or Cancel – returns to main menu Error Code – shows human readable (see next Arrow) Clear – clears error codes Cancel – returns to main menu	None
Set Day	Days of week or Cancel	Day of week – programs day Cancel – returns to main menu	Sunday
Time	Hour from 1 to 12, or Cancel Minute from 00 to 59, or Cancel A, P, or Cancel	1 to 12 – programs hour of day 00 to 59 – programs minute of hour A or P – programs 12-hour clock AM or PM Cancel – returns to main menu	12:00A
Energy*	M-F, Sa-Su, and Cancel	M-F or Sa-Su - enters programmable energy saving for that portion of the week and advanced to hour to turn ON energy saving mode Cancel – returns to main menu	Mon-Fri = disable Sa-Su = disable
	On 1 to 12, disable, or Cancel	On 1 to 12 – sets hour to turn "ON" energy saving and advance to A or P field (see Note 1) disable – turns "OFF" energy saving for that portion of the week (i.e. Mon-Fri or Sa-Su) and returns to main menu Cancel – returns to main menu without changing program	
	A, P, or Cancel	Sets 12-hour clock AM or PM and advanced to programming OFF time (see Note 1) Cancel – returns to main menu with changing program	
	Off 1 to 12, or Cancel	Off 1 to 12 – sets hour to turn "Off" energy saving and advance to A or P field (see Note 1) Cancel – returns to main menu without changing program	
	A, P, or Cancel	Sets 12-hour clock AM or PM and advanced to OFF setting (see Note 1) Cancel – returns to main menu without changing program	
Review		Cycles through time, day, energy program, backlight setting, sensor setting, filter usage, and errors codes	N/A
Reset	Cancel or Yes	Cancel – returns to main menu without factory reset Yes – resets to factory defaults, but saves bottle count	See defaults above
EW	No arrow or select function. D	isplays firmware revision number for Main circuit board.	N/A
DS	No arrow or select function. D	isplays firmware revision number for Display circuit board.	N/A
Abort		Exits programming mode	N/A

D. MAINTENANCE

D.1. CLEANING

- Metal parts can be cleaned with either of the following:
 - A clean towel, dampened by warm water with or without a small amount of mild hand dishwashing detergent. 0
 - Stainless steel cleaner. Buff off excess with a clean cloth or paper towel. Do not allow the cleaning fluid to touch the plastic parts or the bottle filler.
 - Plastic parts (including bottle filler nozzle):
 - A clean towel, dampened by warm water with or without a small amount of mild hand dishwashing detergent. 0

D.2. FILTER/STRAINER REPLACEMENT

Caution: Take care not to damage the circuit board located above the filter head during the following steps.

- Remove the (2) lower panel screws (T20 Torx). Then remove the lower panel by 1.
- Place a towel below the filter to collect the small amount of water that may drip from the filter head or filter during the next steps. Optional: Turn the water supply valve to the off position, and bleed pressure from the unit by operating the bottle filler. This will improve the ease of replacing the filter. 2.
- 3.
- Swivel filter outwards and remove by turning about 1/4 turn counterclockwise and pulling 4. outwards. See Figure 2. a. NOTE: There is no need to shut off the supply valve, as the filter head has a
 - built-in valve. If you are planning to leave the unit without a filter cartridge for an extended period of time, shut off the supply valve.
- 5. Install the new filter by pushing inwards and turning clockwise.
- 6. Using a cup to catch the water flow, bleed air out of the bottle filler nozzle by activating Run water through the bottle filler for 10 minutes to properly flush the filter.
- 7.

D.3. FUSE REPLACEMENT

- Turn the water supply valve to the off position, and bleed pressure from the unit by operating the bottle filler. Disconnect power to the unit. 1.
- 2
- 3. Remove (2) T20 Torx screws underneath the molded corner covers on both the left and right side of the bottle filler platform. See Figure 3.
- Remove (2) T20 Torx screws behind molded corner covers and (1) T20 Torx screw behind bottle filler nozzle. 4
- 5. Tilt out metal bottle filler alcove assembly and disconnect water line and electrical wire harnesses on backside of display. 6. Remove (2) T20 Torx panel screws securing main board cover.
- 7. Remove blown fuse, taking care not to damage the circuit board.
- Replace fuse according to the following table. (2) Spare Fuses are included inside bottle filler enclosure. Make sure fuse is centered in clips before pressing into place. 8



Replace main board cover, reconnect water lines and electrical wire harnesses, replace alcove mounting screws & molded corner covers, turn on water, reconnect power.

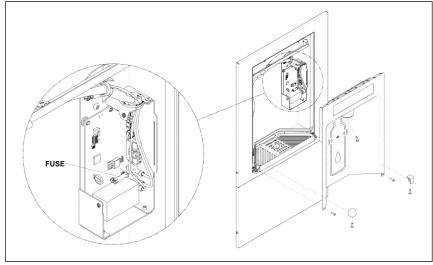


Figure 3: Fuse Replacement on Main Board, Behind Bottle Filler Alcove

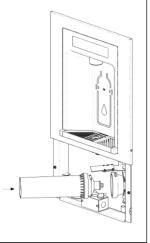


Figure 2: Filter Replacement

E. GENERAL OPERATION

E.1. USING THE BOTTLE FILLER

- Insert a bottle below the nozzle to activate the water flow.
- Remove the bottle from below the nozzle to stop the water flow.

E.2. FILTER LIFE

• The filter is designed to last for a maximum of 1 year or 3,000 gallons, whichever comes first.

E.3. STRAINER LIFE

• The strainer is designed to last for a maximum of 5 years. Replace at 5 years or if a reduction in flow rate is observed, whichever comes first.

E.4. SMART ENERGY SAVING

• The bottle filler unit is set to Smart Energy Saving as the factory default. The unit will automatically save energy by dimming the display when there has been no recent use.

F. NOTIFICATIONS

F.1. MAIN BOARD INDICATION LIGHTS

*Located inside upper enclosure behind Bottle Filler Alcove.

- Power = Red LED
 - Solid ON when power is applied
- Filter = Blue LED (Filtered units only)
 - Solid ON Filter life 100% to 11% remaining
 - Intermittent Flash (once/3 second) Filter life 10% to 0% remaining
 - Rapid Flash (once/second) Filter life expired
- Energy Saving = Green LED
 - o OFF Energy Saving Mode disabled
 - Solid ON Energy Saving Mode enabled
 - Intermittent Flash (once/3 second) Bottle Filler is deactivated due to sensor issue.
 Clean sensor lens and cycle power to unit.
 - Rapid Flash (once/second) Actively saving energy

F.2. BOTTLE FILLER DISPLAY INDICATION

- **Bottles Saved:** Indicates approximately 1 bottle saved for each 17oz dispensed from the bottle filler.
- Filtering Icon (Indicating Installed Filter):
 - Solid ON at all times 100%-11% filter capacity remaining
 - Pulsing when not activated 10%-1% filter capacity remaining
 - OFF 0% filter capacity remaining (filter expired)
- Energy Efficiency Icon
 - Solid ON = Basic or Programmable Energy Saving Mode enabled
 - Intermittent Flash = Unit actively saving energy
 - OFF = Energy Saving Mode disabled

G. OPTIONAL HARDWARE SETTINGS

- Some features may be disabled using the DIP switches located on backside of display. All DIP switches are configured from the factory in the OFF (down) position. See Figure 4.
 - DIP Switch #1 Switch to ON to Disable Haws logo programming button, to prevent inadvertent user access
 - o DIP Switch #2 Switch to ON to Disable Auto Purge Feature

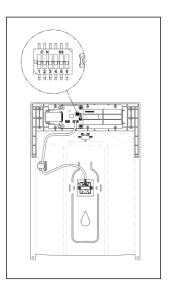


Figure 4: DIP Switch on Backside of Display

H. TROUBLESHOOTING

	TROUBLESHOOTING				
Sup	Note: If the suggested items in the checklist fail to solve the problem, contact Haws Technical Support at 1-800-766-5612. Please have available the model number, serial number, detailed description of the problem, bottle count, and specific error messages (if applicable). PROBLEM REPAIR CHECKLIST				
1.	No water flow from bottle filler	 a. Check if filter has expired. b. Verify supply valve(s) are open and there is water pressure to the unit. c. Verify power to the unit. Check and replace fuse if it is blown (all models have a fuse). d. Clean the bottle filler sensor lens with mild detergent and water. Activate sensor/pushbutton and listen for a click or a hum to indicate whether the solenoid valve is working. 			
2.	"RFID error" or "Install Filter" message despite filter being present and not expired	 a. Power cycle unit by unplugging and replugging main power cord. b. Check for damage to the RFID circuit board above the filter. c. Check that the filter has an RFID tag attached to it and that it faces the RFID circuit board. d. Check wiring between main circuit board and RFID circuit board for damage. e. Try a new filter if available. 			
3.	Low water flow from bottle filler	 a. Replace filter. b. Verify minimum 20 psig supply pressure. c. Verify supply valve is in full open position. d. Unscrew aerator/nozzle and flush with clean water. e. Replace aerator/nozzle. 			
4.	Water leaking	 Shut off water supply and contact Haws Technical Support 1-800-766-5612. 			
5.	Water from bottle filler nozzle excessively splatters when contacting drain basin	a. Unscrew aerator and flush with clean water.b. Replace aerator.			
7.	Bottle filler flows water by itself or flows erratically	a. Unit self-purges every 24 hours if not used.b. Clean the bottle filler sensor lens with mild detergent and water.c. Adjust sensor range (see programming table)			
8.	No lights and no water flow	a. Check that wall outlet has powerb. Check fuse. If it is blown, check for short circuits. If a short is found contact Haws Technical Support. If not, replace fuse.			

ERROR CODE TABLE TROUBLESHOOTING			
Note: If the suggested items in the checklist fail to solve the problem, contact Haws Technical Support at 1-800-766-5612. Please have available the model number, serial number, detailed description of the problem, bottle count, and status of the indication lights. ERROR CODE REPAIR CHECKLIST			
E012 – SENOB Bottle filler sensor is obstructed	 a. Clear error in programming mode and power cycle unit and check error to validate. b. Remove obstruction from aperture Clean aperture with soft cloth that won't scratch aperture. c. Check aperture for excessive scratches 		
E014 – RFID RFID board lost communication	a. Clear error in programming mode and power cycle unit and check error to validate.b. Check cable connection to RFID board.		
Error5	This is not an error. This is how the screen displays the "Errors" menu option.		

I. FEDERAL COMMUNICATIONS COMMISIONS (FCC) and INDUSTRY CANADA (IC) COMPLIANCE STATEMENTS

I.1. FCC Compliance Statement

I.1.1. Part 15.19

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

I.1.2. Part 15.21

Any changes or modifications to this equipment not expressly approved by Haws Corporation may cause harmful interference and void the user's authority to operate this equipment.

I.1.3. FCC ID

FCC ID: 2AUAN-12XXSM

I.2. Formal notices required by the Industry Canada ("IC")

I.2.1. Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference.
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

Declaration de Conformité

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

I.2.2. IC ID

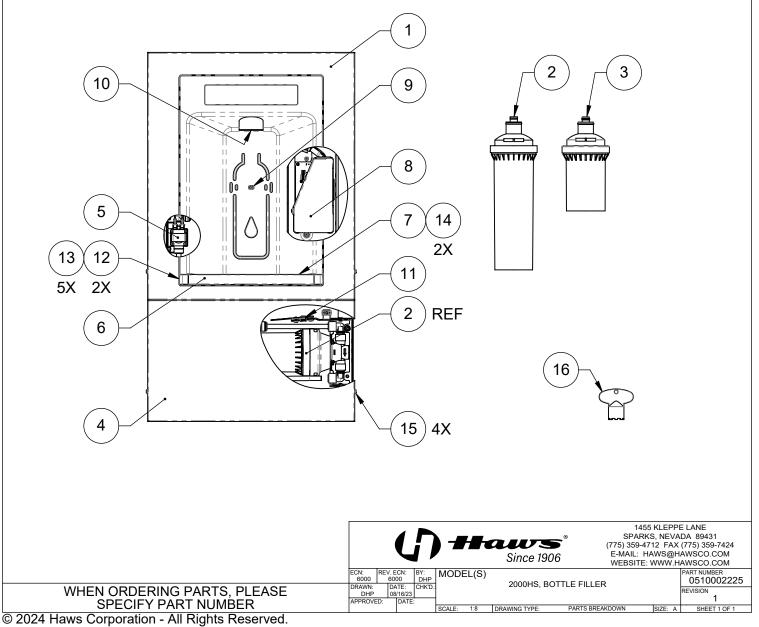
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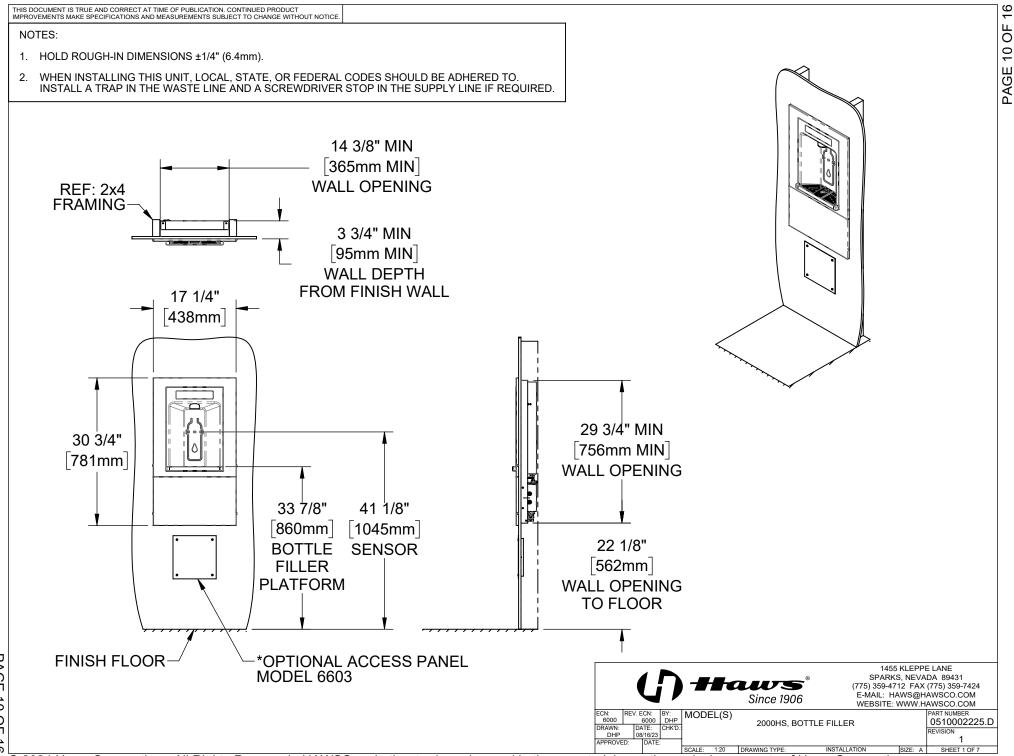


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THIS DOCUMENT IS TRUE AND CORRECT AT TIME OF PUBLICATION. CONTINUED PRODUCT	ITEM	DESCRIPTION	PART NO.
INFROVENIENTS WARE SECTION AND MERSUREMENTS SUBJECT TO CHANGE WITHOUT NOTICE.	1	BOTTLE FILLER, 2000HS/2000HSSM	HS1
		FILTER, 12XX EWC, LEAD/CYST/CTO	6428
	3	STRAINER, MESH, 110 MICRON, NON-SERVICEABLE	6434
	4	PANEL, LOWER, 304 SST, 2000HS/2000HSSM	0410000920
	5	VALVE SOLENOID 3/8 QC 120VAC	0110000827.4
	6	DRAIN BASIN, HS MODELS	0410000894
	7	GRATE, 304 SST, HS MODELS	0410000895
	8	FUSE, 10A-250VAC, SLOW BLOW, 5MM X 20MM, GLASS	0210001120
	9	PCBA, PROXIMITY SENSOR, HS MODELS	0210001175
	10	AERATOR, 1.2 GPM, M16.5 X 1	0110001537
	11	RFID BOARD PCBA	0210000745.6
	12	COVER, CORNER, HS MODELS	0410000897
	13	SCREW, 10-24 UNC X .563, SST, BUTTON HEAD, T20 TORX	0310000540
	14	SCREW, 8-32 UNC X .375, SST, PAN, T-20 TORX	0310000550
	15	SCREW, 8-32 UNC X .500, SST, PAN, T-20 TORX	0310000551
	16	AERATOR INSTALLATION TOOL	0510000672

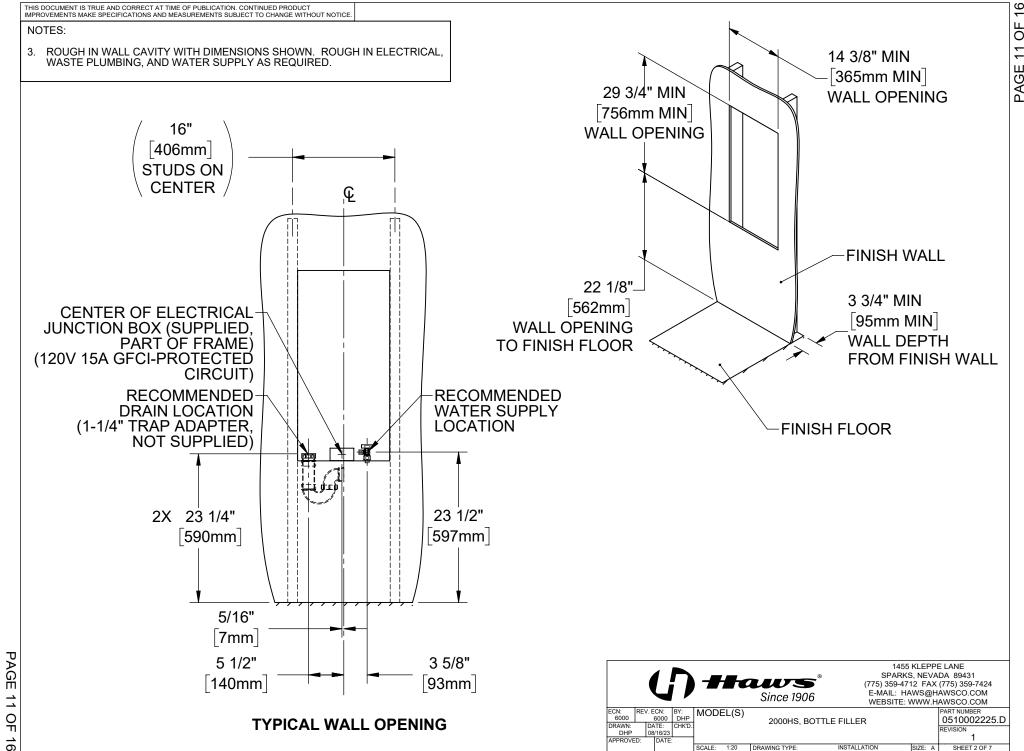


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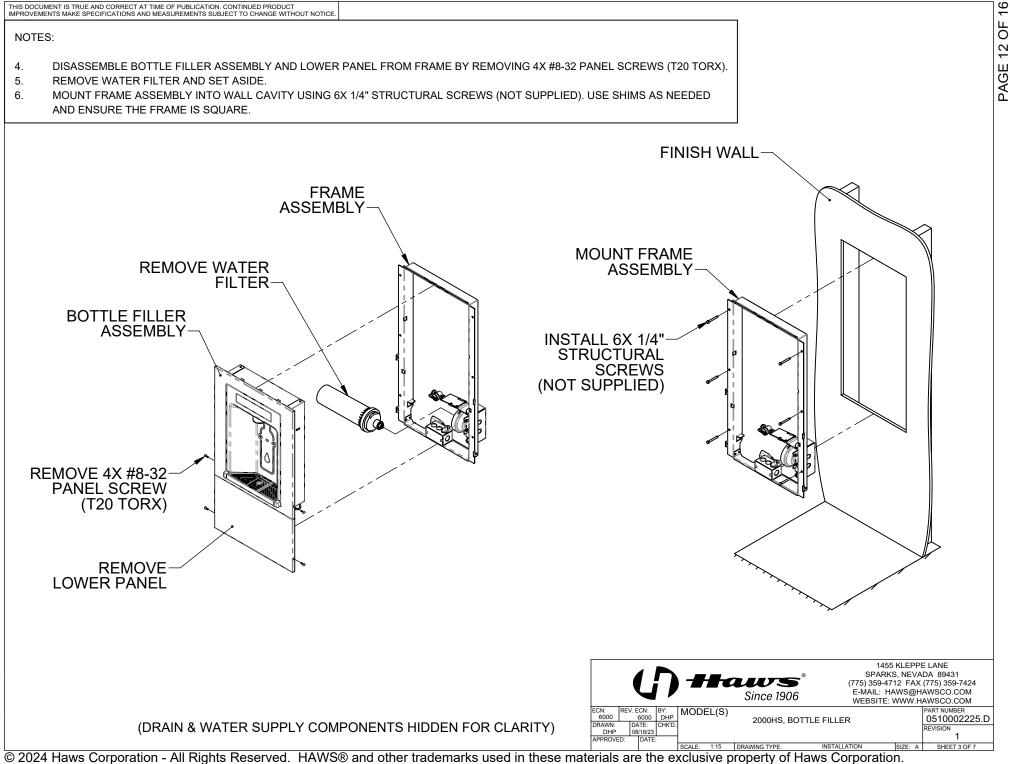


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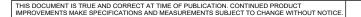
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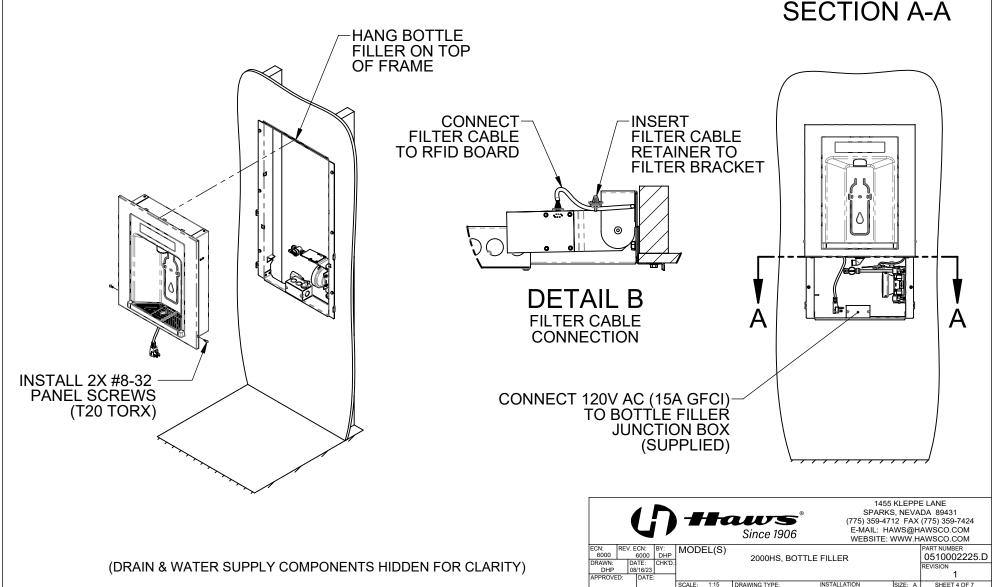


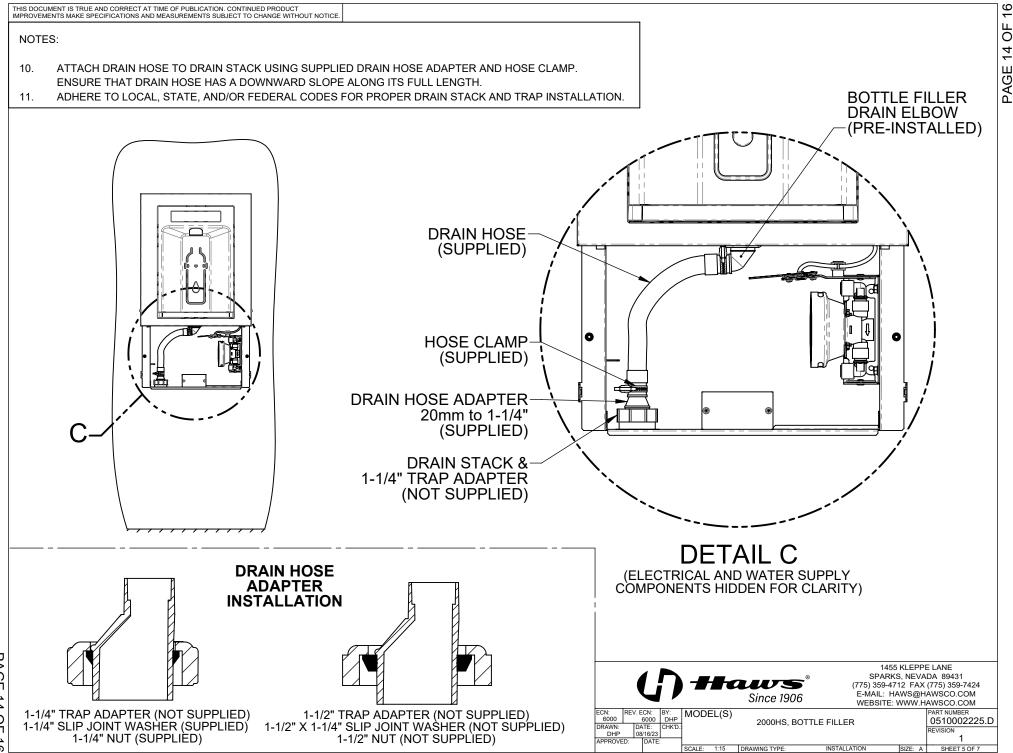
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NOTES:

- 7. HANG BOTTLE FILLER ON TOP OF FRAME. INSTALL 2X #8-32 PANEL SCREWS (PREVIOUSLY REMOVED) ON EITHER SIDE OF THE BOTTLE FILLER PANEL.
- 8. CONNECT FILTER CABLE TO THE RFID FILTER TRACKING BOARD AND INSERT FILTER CABLE RETAINER INTO FILTER BRACKET (DETAIL B).
- 9. HAVE AN ELECTRICIAN CONNECT 120V AC (60HZ) 15-AMP GFCI-PROTECTED CIRCUIT TO THE RESPECTIVE LINE, NEUTRAL, AND GROUND CONNECTIONS INSIDE THE BOTTLE FILLER JUNCTION BOX VIA ONE OF THE AVAILABLE 1/2" KNOCKOUTS.



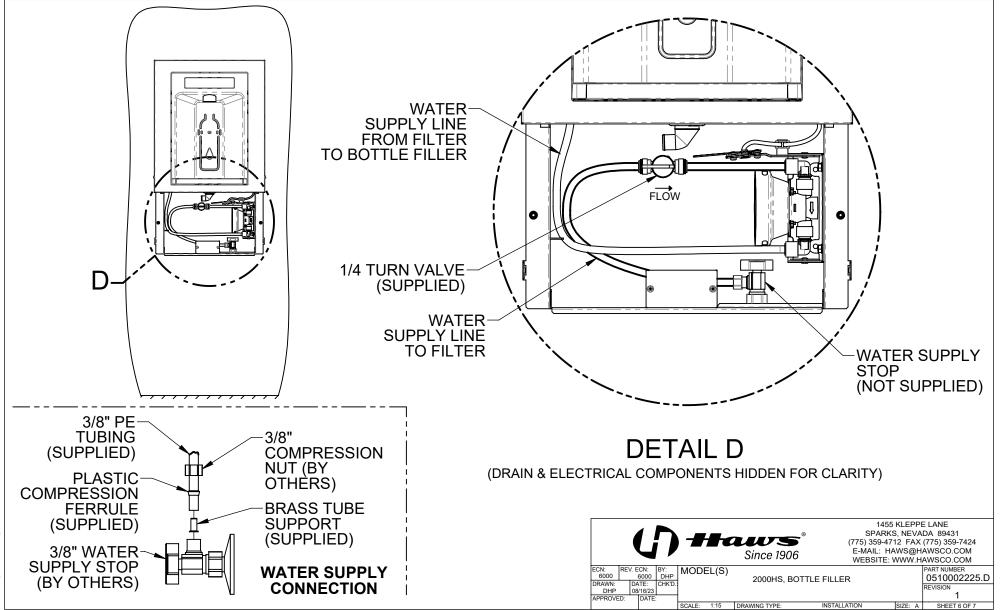


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NOTES:

- 12. INSTALL 3/8" TUBING AS SHOWN. NOTE DIRECTION OF FLOW ARROWS ON FILTER.
- CUT ALL TUBING SQUARE AND CLEAN AS REQUIRED. ENSURE TUBING IS FULLY INSERTED INTO PUSH-TO-CONNECT FITTINGS.
- 13. CONNECT THE WATER SUPPLY LINE TO THE WATER SUPPLY STOP USING COMPRESSION NUT (INCLUDED WITH YOUR SUPPLY STOP), FOLLOWED BY THE PLASTIC FERRULE (SUPPLIED), AND THE BRASS TUBE SUPPORT (SUPPLIED). INSERT SUPPLY LINE INTO THE SUPPLY STOP UNTIL IT BOTTOMS OUT. THREAD THE NUT ONTO THE SUPPLY STOP UNTIL FINGER TIGHT. PUT A LINE ON THE NUT USING A MARKER. TIGHTEN EXACTLY ONE ADDITIONAL FULL TURN (360 DEG) WITH A WRENCH, USING THE LINE TO COUNT TURNS. *NOTE THE CORRECT ORIENTATION OF THE PLASTIC FERRULE. *DO NOT USE THE BRASS FERRULE INCLUDED WITH YOUR SUPPLY VALVE.

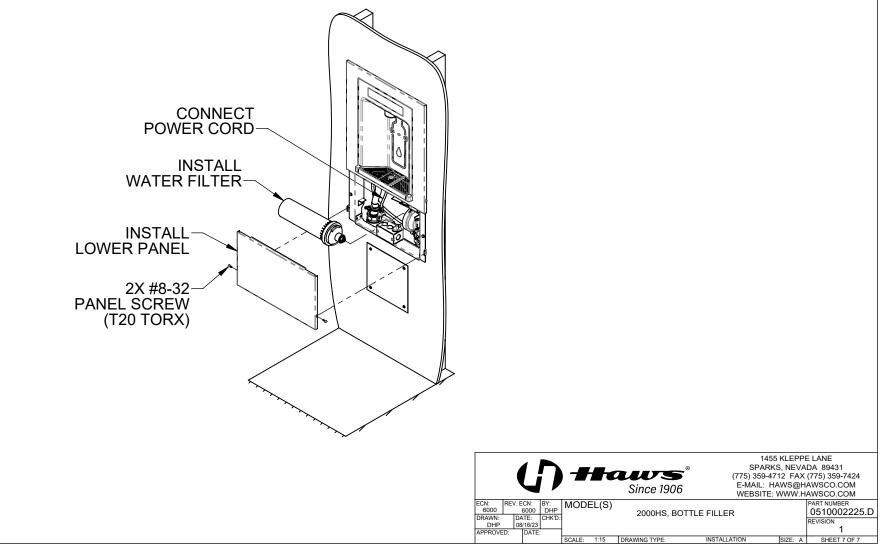


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NOTES:

- 14. INSTALL WATER FILTER AND TURN ON WATER SUPPLY.
- 15. CHECK ALL FITTINGS FOR LEAKS AND ENSURE DRAIN FITTINGS ARE TIGHT.
- 16. CONNECT BOTTLE FILLER POWER CORD PLUG TO JUNCTION BOX POWER CORD RECEPTACLE.
- 17. INSTALL LOWER PANEL USING 2X #8-32 PANEL SCREWS (PREVIOUSLY REMOVED).
- 18. INSTALLATION COMPLETE.



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